



## Women Swimmin' for Hospicare 2011 Frequently Asked Questions

- ▶ Is there a rain date?
  - No. We rely on the help of hundreds of volunteers, boaters, and safety personnel in order to safely execute the swim. Since we cannot guarantee the availability of all of these people more than one day, it's not feasible to have a rain date.
  
- ▶ Is there a waiting list?
  - No. Each swimmer is organized according to her particular swimming speed and other requests. Most swimmers who have to drop out do so closer to the time of the swim and that is too late in our organization cycle to add new swimmers. If you didn't get a chance to register to swim but would like to be involved, we invite you to boat or volunteer on the shore to help support Women Swimmin'.
  
- ▶ Can I be in the first (or second) wave?
  - Requests are due by July 14, 2011! We make every effort to honor such requests, but cannot guarantee it.
  
- ▶ I registered but can't swim. Can my sister swim instead?
  - Sorry, but no. Each swimmer is organized according to her particular swimming speed and other requests. Most swimmers who have to drop out do so closer to the time of the swim and that is too late in our organization cycle to add new swimmers.
  
- ▶ What's your cancellation policy?
  - Please email [info@womenswimmin.org](mailto:info@womenswimmin.org) or call Hospicare at 607-272-0212 (Mon-Fri 8:30-4:30) as soon as you become aware that you won't be able to swim. We will change your status in our database. Your registration fee and any donations made in support of your swim (by your or anyone else) are non-refundable. Your online personal fundraising page will remain online and you're welcome to continue to ask for donations in support of Hospicare.

- ▶ Can my family or friends come?
  - Absolutely! They can wait and cheer for you from the shore and enjoy a yummy breakfast from Ithaca Bakery/Collegetown Bagels (suggested donation \$5/person)
  
- ▶ What time do I need to be there and where do I go?
  - Each swimmer will receive a pod card in the swimmer packet she picks up at registration on Friday night which indicates what time to report to the Ithaca Yacht Club. Boaters will receive their exact reporting time at the mandatory Boater's Meeting. A general timeline is available on the Women Swimmin' website under "About the Event" <http://www.womenswimmin.org/about.mgi>
  - Swimmers and spectators should park at Cass Park and take the shuttle bus to the Ithaca Yacht Club. Boaters should follow the parking instructions provided to them at the Boater's Meeting.
  
- ▶ I forgot the password to my person page
  - Email [info@womenswimmin.org](mailto:info@womenswimmin.org) or call Hospicare at 607-272-0212 (Mon-Fri 8:30-4:30) and we can look it up for you.
  
- ▶ How do I find out about a donation or see the donations that weren't online?
  - Email [info@womenswimmin.org](mailto:info@womenswimmin.org) and we can run a tribute report for you.
  
- ▶ How do I get my photo on my personal page?
  - Check out the personal page FAQ for help: [http://www.womenswimmin.org/downloads/WS\\_Personal\\_Page\\_FAQs.pdf](http://www.womenswimmin.org/downloads/WS_Personal_Page_FAQs.pdf)
  
- ▶ Are these donations tax deductible?
  - Yes! Donors can use their cancelled checks, credit card receipts, or email confirmations as proof of their tax-deductible donation. If that is not possible, they can email [info@womenswimmin.org](mailto:info@womenswimmin.org) or call Hospicare at 607-272-0212 to request a gift acknowledgement letter.