

Personal Page FAQ's:

Q: How do I login?

A: On the Women Swimmin' home page, click "Login" under "Swimmers & Boaters." You'll then be asked for your username and password.

Swimmers & Boaters

[Register](#)

[Swimmer Information](#)

[Boater Information](#)

[Login](#)

Q: What's my username and password?

A: If you registered online, you were asked to create a username and password as part of the registration process. If not, a username and password were created for you and should have been emailed to you. If you cannot remember or find this information, please contact us so we can get it to you!

Q: How do I personalize my page?

A: After you've logged in, click on "Update My Page" on the right hand side under the "Personal Page" category. From here, you can change and update all the settings on your personal page.

Personal Page

[View My Page](#)

[Update My Page](#)

Q: How do I add a personal message?

A: After you've logged in, click on "Update My Page" on the right hand side under the "Personal Page" category. Then, write your message in the box marked "Message to Your Supporters." When you're finished, scroll down to the bottom and click update.

Message to Your Supporters

Use the field below to add a message to your homepage or change the existing one. (HTML is not allowed.)

Q: How do I hide online donations, so that one can't see how much other people have donated?

A: After you've logged in, click on "Update My Page" on the right hand side under the "Personal Page" category. Then, scroll down until you see "Hide Online Donations." Click "Yes" if you wish for them to be hidden. When you're finished, scroll down to the bottom and click update.

Hide Online Donations

Hide donation totals and your list of donations from the public.

No Yes

Q: Is there any way I can be notified when someone makes a donation in my name?

A: Yes! After you've logged in, click on "Update My Page" on the right hand side under the "Personal Page" category. Then, scroll down until you see "Donation Notification." Click "Yes" if you wish for an email to be sent to you when a donation is made in your name or your team's name. When you're finished, scroll down to the bottom and click update.

Donation Notification

Alert me by e-mail when an online donation is made in my name or my team's name.

No Yes

*Note: If a donation was made in your name **offline** (i.e. a check was sent to Hospicare), it will NOT appear on your Personal Page, and you will have to add this information in the “Offline Donation Total” Box. If you would like a copy of this information, please contact us so we can run a report and send it to you.*

Q: How do I add a photo to my personal page?

A: After you’ve logged in, click on “Update My Page” on the right hand side under the “Personal Page” category. Then, scroll down to the “Photo” section. Before you decide on a photo to upload, make sure it fits the size requirements: no larger than 50 KB and 200 pixels wide x 150 pixels high. If you’re unsure, pick a small photo, or crop a photo to make it smaller! After you’ve selected a photo, you must **rename** your photo with the specific file name listed on your screen. To do this, right click on your photo and select “Rename,” then copy and paste the new file name that has been given to you. Now you’re ready to upload your photo! Hit “Browse” and find your newly named photo, and when you’re finished, scroll down to the bottom and click update. If you are still having difficulty, feel free to email us with the photo you’d like to use and we’ll gladly upload it for you!

Photo

To add a photo to your homepage, or change the existing one, following the directions below.

The photo must be:

- a ".jpg" file
- no larger than 50 KB
- 200 pixels wide x 150 pixels high
- named with your unique ID (see below)

Sally Swimmer, your photo must have the following name:

9yw4ecpomknc37.jpg

When you are ready to upload your photo, click the button below to locate and select the image file from your computer.

Note that if the homepage photo does not change, it means that the file was not a ".jpg" file; it was not less the 50 KB in size; and/or it was not given the proper name as specified above.

If you have any other questions, don’t hesitate to contact us!